



CGM 14 Changing Teams

At a Glance

- You can apply to change to a new team – a \$49 admin fee applies.
- You retain your own team, your consultant ID, sales balance (see CGM 05), sales history and any progress towards any recognition or rewards when moving to a new team.
- If you do change to a new team, you are not able to apply to change to yet another team for 12 months.

All the Details

Apply by Email

Send an email to enquiries@kaszazz.com requesting a transfer to a new team. You need to nominate the leader of the team you wish to join. Including a reason for requesting the change is optional.

At the same time, please direct deposit \$49 into the following account:

Kaszazz Pty Ltd
BSB: 065 152
Account Number: 1003 7162

In the reference field, please enter:

nnnnnn TCR

where nnnnnn is your consultant ID (and TCR stands for Team Change Request).

Emailing a receipt of your payment may allow us to action your request more swiftly.

New Team Leader Confirmation

Kaszazz retains the right, in very rare circumstances, to refuse your request to change to the team you have requested (we will advise you if there are other teams you could change to). Assuming we are happy with the requested change, we will contact the leader of the team you wish to join to confirm they are happy to accept you into their team.

We will advise you, *without explanation*, in the very unlikely event we are not able to approve your team change request, and refund your full application fee by direct deposit into your bank account.

More likely we will send you an email to confirm your team change request is approved and that you will be shifted to your new team at the start of the next calendar month.

Kaszazz will not share any information to any consultant who contacts us asking why a team member chose to leave their team.



No Asking Consultants to Change Teams

Your Consultant's Agreement with Kaszazz states that you agree not to ask, suggest or even hint that a consultant should apply to join your team. This simply means that a team change must always be initiated by the consultant wishing to change teams. Your co-operation in this respect is very important, thank you.

If you feel a consultant is inviting you to join their team, please do not hesitate to let us know. Most likely they are not aware of their obligation under their Consultant's Agreement. We will tactfully inform them.

If you would like to change to a new team, you are welcome to contact team leaders (you could use Consultant Fast Find – see CGM 30) and ask them how they support their team.

If a Team Leader Leaves Kaszazz

If a team leader leaves Kaszazz, their team is dissolved and every consultant who was in their team moves up to be directly under Kaszazz head office. The team of any such consultant is not affected in any way.

Consultants moved under Kaszazz in this way will be notified of the change by email within 3 Kaszazz business days. They are welcome to stay directly under Kaszazz, but will have 30 days to apply to shift to an existing team *without being charged the \$49 admin fee.*

If this happens to you and you would like to join a team, please follow the instructions in "Apply by Email" above except that, provided you send your email within 30 days of the email from Kaszazz advising your leader resigned, please do not direct deposit the \$49.

Once you have been shifted to your requested team, you will not be able to apply to shift to another team for 12 months.

New Consultants Choosing to Join Under Kaszazz

Any new consultant electing to join directly under Kaszazz will have 30-days (from the date they joined) to apply to join an existing team *without being charged the \$49 admin fee.*

If this is you, please follow the instructions in "Apply by Email" above except that, provided you send your email within 30 days of the date you joined Kaszazz, please do not direct deposit the \$49.

Once you have been shifted to your requested team, you will not be able to apply to shift to another team for 12 months.

Find a Leader

If you are directly under Kaszazz and have decided you would like to join a team but are not sure who you would like your leader to be, please feel welcome to use Consultant Fast Find (see CGM 30) to contact consultants near you. Have a chat and ask them how they support their team members. Or perhaps would support – you could become their first team member!