

## CGM 30 Consultant Fast Find

### At a Glance

- Consultant Fast Find is a Kaszazz website service that allows anyone to quickly find their closest active consultants.
- You can be one of those consultants by maintaining active status (a sales balance of at least 6,000 – see CGM 05).
- You can easily opt out of Consultant Fast Find if you wish.

### All the Details

#### Consultant Fast Find

Anyone visiting the Kaszazz website can access Consultant Fast Find from the home page.

A customer only needs to enter their address (or, if they prefer, just their suburb or city or town and state) to see a map showing their closest active Kaszazz consultants. They can zoom out further if no consultants are close by.

The name, phone number, email address and link to web store are listed at each consultant's location on the map.

Consultants can select which of their phone numbers is displayed in Consultant Fast Find and in other Kaszazz promotional services. To make any changes to your personal information, please log in to the Kaszazz website and choose My Kaszazz > Online Ordering System > Consultant Information.

#### Choose Your Consultant Fast Find Address

We keep two addresses in our database for every Kaszazz consultant - a home address and a delivery address (the address your orders are sent to). Most often, these are the same. However, if you do have a different delivery address, you can choose which address is used in the Consultant Fast Find system. Just login to the Kaszazz website and choose My Kaszazz > Online Ordering System > Consultant Information then scroll down to "Address for Consultant Fast Find System" and click on either the "Home" or "Delivery" button. Then click "Save Changes" at the bottom.

#### Can I Exclude Myself from Consultant Fast Find?

If you do not wish to be contacted by potential new customers or recruits it is easy to exclude yourself from the Consultant Fast Find system. Just login to the Kaszazz website and choose My Kaszazz > Online Ordering System > Consultant Information then scroll



down to “Address for Consultant Fast Find System” and click on the button labelled “Exclude me from the Consultant Fast Find System”. Then click “Save Changes” at the bottom.

### **Does the Map Have to Show my Exact Location?**

No. If you do not want the map to show your exact location, you can ask Consultant Fast Find to show you at the centre of your city/town. Just login to the Kaszazz website and choose My Kaszazz > Online Ordering System > Consultant Information then scroll down to “Address for Consultant Fast Find System” and tick the box labelled “For my selected address for Consultant Fast Find, please show me at the centre of my city/town”. Then click “Save Changes” at the bottom.

If you choose this option, Consultant Fast Find will either show you at the centre of your city/town, or at the centre of your postcode area (for your selected address), *or within 2km of one of these locations*. Both of these locations are determined by Google Maps. You can check both of these locations by visiting Google Maps ([maps.google.com.au](https://maps.google.com.au)) and entering just your city/town and state, or just your post code and state, in the search box.

### **Check You Are Part of Consultant Fast Find**

Provided you have not excluded yourself from Consultant Fast Find and have a current sales balance of at least 6,000 (see CGM 05), please enter an address near you and check that you appear in the list of consultants. Also check

you are shown in the correct location on the map.

If you are not shown in the correct location, please login to the Kaszazz website and choose My Kaszazz > Online Ordering System > Consultant Information. Then scroll down to “Address for Consultant Fast Find System” and ensure that you have selected the address you want the system to use (either the “Home” or the “Delivery” option is selected).

Then please check, on the same page, that your chosen address is clearly entered. Consultant Fast Find is much more likely to recognise your address if you do not use abbreviations (eg. enter Street instead of St. and enter Avenue instead of Ave.) and enter just a number and street name in Address Line 1, nothing in Address Line 2, and just your suburb or city or town in city/town.

Be careful of street names that could be either one or two words, eg. Longboat Street or Long Boat Street. It is easy to enter such names incorrectly, and Google Maps may only recognise the correct name. It is also possible that Google Maps will recognise the incorrect version rather than the correct version. To determine if one version can be found and not the other, please search for both in Google Maps ([maps.google.com.au](https://maps.google.com.au)).

You may find that Google Maps recognises your street address with an error (eg. street name two words when it should be one word). One option in this case is to use the “incorrectly spelt” Google address for your “Home” address and use that for Consultant Fast Find, then enter your “correctly spelt” address in the “Delivery Address” for your



online ordering system (to make sure Australia Post finds you).

Please note that if you do need to use Address Line 2, the Consultant Fast Find system combines Address Line 1 and Address Line 2, so try to make this an address that can be recognised. One way to check your address is likely to be recognised is by entering your address in Google Maps ([maps.google.com.au](https://maps.google.com.au)) and checking that your location is correctly shown.

### **Wait One Full Kaszazz Business Day After Updating Your Address**

If you do update your address in an attempt to have your location more accurately shown, or change any of your Consultant Fast Find preferences, it can take up to 1 full Kaszazz business day before your address is updated in the Consultant Fast Find system. So please wait one full Kaszazz business day before testing again.

### **Updating Google Maps**

While the Google Maps application (that Consultant Fast Find uses) is fantastic, we know that it doesn't always get things right - such as missing or misspelt roads or even house street addresses completely missing!

If you are so inclined, you can help Google Maps fix any errors that you find and in the process improve where you are shown in Consultant Fast Find. Google search "How can I correct an error in Google maps" to learn how.

### **Consultant Fast Find - While on Holidays**

If you are in Consultant Fast Find and know that you will be unable to take calls (perhaps while on an overseas holiday) you can temporarily opt out of Consultant Fast Find at any time using the "Consultant Information" page of your Online Ordering System.

If you choose to opt out while on holidays, make a diary note to opt back in when you return!